

FAQ's (Frequently Asked Questions)

Q: As a Freshman, What Meal Plans May I Choose From?

A: All incoming freshmen with 30 earned hours or less when entering the University residential housing are required to purchase a meal plan for each of their first TWO (2) semesters. Transfer students with less than 30 earned credit hours when entering the University are also required to purchase a meal plan for TWO (2) semesters. Freshmen may choose from any plan listed under the Meal Plan Pricing & Information section with the exception of the Upperclassmen and Commuter Block Meal Plans.

Q: What Do I Receive With My Meals In The Skyhawk Dining Hall?

A: The Skyhawk Dining Hall is "all-you-care-to-eat" for every meal. We welcome you to eat as much as you wish, but we do encourage you to eat what you take. You also receive a cool Enviromug with your meal plan for use of refills and take-out drinks during any meal period in the Dining Hall

Q: Will My Missed Meals During The Week Carry Over?

A: **NO.** If you miss a meal during the week or do not eat all of the meals you are entitled to within any given week (Carte Blanche, 15, 10, or 5), the meals WILL NOT carry over into the following week. Meal periods run from Monday morning to Sunday evening. Any meals not eaten during that week are not transferable or refundable. The 70-Block meal plan offers students a number of meals for the entire semester with no weekly limits. Any meals not used at semester's end will not carry over to the following semester.

Q: What is Captain's Cash?

A: Captain's Cash is the declining balance part of your meal plan that can be spent at your discretion in all dining operations. It operates very much like a check book or a debit card balance. As the money is spent in places such as the Food Court, JW's Market, Simply-To-Go, and Captain's Coffee, the purchases are subtracted from the beginning balance. Your Captain's Cash can also be used in the Dining Hall in addition to the meal portion of your meal plan.

Q: Does My Captain's Cash Carry Over At Semester's End?

A: **YES.** Any Captain's Cash (declining balance) not used at the end of fall semester will "roll over" to the spring semester up on the purchase of a meal plan for the second semester. However, Captain's Cash is non-refundable. Any Captain's Cash will be lost if not used by the end of the school year or second semester.

Q: Are Take-Out Meals Allowed In The Skyhawk Dining Hall?

A: Take-Out meals are permitted at all meal periods. Take-out meals consist of one (1) entrée and four (4) sides. We are a Styrofoam free dining facility; therefore eco-friendly carry-out containers are available for purchase at the registers. Sitting in the Dining Hall with a carry-out container is not permitted. You must exit the Dining Hall when using the carry-out containers.

Q: Are There Any Food Options For My Special Needs?

A: **YES.** Special needs such as dietary, religious, work, or class conflicts should be brought to the attention of the Dining Services Office. We will do whatever we can to assist you.

Q: Can anyone else use my meal plan?

A: **NO.** All students must use their own valid Skyhawk Card to dine. However, if you have the 70-Block meal plan, you can invite a guest to dine with you and use one of your remaining block meals for payment.

Q: Will My Meal Plan Be Active During University Holiday Closings or Breaks?

A: Captain's Cash will be accepted at any location that remains open during breaks. The meal portion of your meal plan will not be accepted in the Cafeteria. These breaks include: Labor Day, Fall Break, Thanksgiving Break, Christmas Break, Martin Luther King Jr. Day, Spring Break, and Good Friday.

The Perfect Time To Dine

Skyhawk Dining Hall

Monday - Thursday	7:00am-7:00pm
Friday	7:00am-6:00pm
Saturday and Sunday	
Brunch	10:30am-1:30pm
Dinner	4:30pm-6:00pm



Food Court (Chick-fil-A, Sandella's Café, and Mein Bowl)

Monday-Thursday	7:00am-11:00pm
Friday	7:00am-8:00pm
Saturday	11:00am-8:00pm
Sunday	12:00pm-8:00pm

*Chick-fil-A is closed on Sunday.



JW's Market

Monday-Friday	8:00am-8:00pm
Saturday	4:00pm-7:00pm
Sunday	3:00pm-8:00pm



Captain's Coffee (Paul Meek Library)

Monday-Thursday	7:30am-11:00pm
Friday	7:30am- 3:30pm
Saturday	Closed
Sunday	4:00pm-8:00pm



Simply-To-Go (Gooch Hall)

Monday-Friday	8:00am-2:00pm
---------------	---------------



Campus Dining Employment

Earn extra income while on campus, make friends, have fun and learn something by being a Campus Dining Services employee. We offer flexible hours to fit your class schedule, competitive wages and the benefit of working "close to home." Interested students should contact our Personnel Department at 731-881-7772.

Catering

We are pleased to be able to offer a full repertoire of catering services as part of our Campus Dining Program. From simple parties and bountiful buffets, to elaborate dinners and elegant events, our Catering Department can be the solution to your special event needs. For more information, contact our Catering Department at **731-881-7994** or by email at catering@utm.edu. Students may also utilize their Captain's Cash for payment of personal catered events.

Call Us!

We invite and encourage you to call us anytime with questions, comments, or suggestions about our Campus Dining Program. Your feedback is always welcome as it can only help us serve you better.

Customer Service	731-881-7770
Sodexo Business Office	731-881-7772
Fax	731-881-7983
Simply-To-Go (Gooch Hall)	731-881-3027
Captain's Coffee	731-881-3026
Catering Office	731-881-7994
Marketing	731-881-1390
Food Court	731-881-7768
JW's Market	731-881-7706



Making every day a better day

Sodexo-UT Martin Dining Services
Boling University Center • Martin, TN 38238
Visit Our Website: www.utmdining.com
Email: custserv@utm.edu

Find us on Facebook
UT Martin Dining Services

Follow us on Twitter
utmdining

THE UNIVERSITY of
TENNESSEE **UT**
MARTIN



DINING GUIDE



2011-2012

Welcome Students

Welcome to Campus Dining with Sodexo at The University of Tennessee at Martin. Forget everything you have ever believed or heard about campus dining. This is not your high school cafeteria! Part of our philosophy about campus dining is to provide a combination of flexible service locations; diverse menus – planned and prepared with pride; and commitment to provide the highest level of quality, service and value. Let's face it, school is tough enough without adding to the load. The dining program provides much more than excellent meals at a reasonable price.

Meal Plan Pricing & Information

CARTE BLANCHE MEAL PLAN + \$100 CAPTAIN'S CASH \$1387 per semester

This plan includes 19 meals per week in our all-you-care-to-eat Skyhawk Dining Hall and \$100 Captain's Cash per semester to use at any dining location on campus. This plan offers the lowest cost per meal and guarantees meals on a regular basis.

15 MEAL PLAN + \$80 CAPTAIN'S CASH \$1326 per semester

This plan includes 15 meals per week in our all-you-care-to-eat Skyhawk Dining hall and \$80 Captain's Cash per semester to use at any of our dining locations on campus. This plan is designed for the person who rarely eats breakfast or who is absent from campus on the weekends.

10 MEAL PLAN + \$200 CAPTAIN'S CASH \$1342 per semester

This plan includes 10 meals per week in our all-you-care-to-eat Skyhawk Dining hall and \$200 Captain's Cash per semester to use at any of our dining locations on campus. This plan is for the light eater or the student who may skip a meal during the day and travels on the weekends. The student may enjoy an occasional snack or meal from one of our retail locations.

5 MEAL PLAN + \$475 CAPTAIN'S CASH \$1161 per semester

This plan includes 5 meals per week in our all-you-care-to-eat Skyhawk Dining hall and \$475 Captain's Cash per semester to use at any of our dining locations on campus. This plan is designed for students whose schedules only permit them to eat in the Dining Hall once a day and who enjoy dining more frequently at one of our retail locations on campus.

70-BLOCK MEAL PLAN + \$600 CAPTAIN'S CASH \$1231 per semester

This plan includes 70 meals per semester in our all-you-care-to-eat Skyhawk Dining hall and \$600 Captain's Cash per semester to use at any of our dining locations on campus. This plan is designed for the student who would like to eat at the retail locations often and also have meals at their disposal when they want to eat in the Skyhawk Dining Hall throughout the semester.

***Note:** All incoming freshmen or transfer students with 30 hours or less who are living in University residential housing are required to purchase a meal plan for each of their first TWO (2) semesters. Freshmen may choose from one of these meal plans (Carte Blanche, 15, 10, 5, or 70 Block)

Special Dietary Requirements

Do you have particular dietary needs? No problem! Our Campus Dining Services Program can accommodate your special dietary requirements. For more information, please contact, our friendly customer service staff at 731-881-7770.

Meal Plans Offered To The Upperclassmen and Commuters

100 BLOCK MEAL PLAN +\$130 CAPTAIN'S CASH \$751 per semester

This plan includes 100 meals per semester in our all-you-care-to-eat Skyhawk Dining hall and \$130 Captain's Cash per semester to use at any of our dining locations on campus.

75 BLOCK MEAL PLAN + \$100 CAPTAIN'S CASH \$597 per semester

This plan includes 75 meals per semester in our all-you-care-to-eat Skyhawk Dining hall and \$100 Captain's Cash per semester to use at any of our dining locations on campus.

50 BLOCK MEAL PLAN + \$60 CAPTAIN'S CASH \$400 per semester

This plan includes 50 meals per semester in our all-you-care-to-eat Skyhawk Dining hall and \$60 Captain's Cash per semester to use at any of our dining locations on campus.

25 BLOCK MEAL PLAN + \$50 CAPTAIN'S CASH \$258 per semester

This plan includes 25 meals per semester in our all-you-care-to-eat Skyhawk Dining hall and \$50 Captain's Cash per semester to use at any of our dining locations on campus.

These block plans are for the student who would like to eat at the retail locations occasionally and also have meals at their disposal when they want to eat in the Skyhawk Dining Hall throughout the semester.

Captain's Cash Meal Plans

\$500 CAPTAIN'S CASH MEAL PLAN \$530 per semester

\$250 CAPTAIN'S CASH MEAL PLAN \$280 per semester

The Captain's Cash Meal Plans are for the students who would like to eat at any dining location on campus. These locations include the Skyhawk Dining Hall, the Food Court, JW's Market, Captain's Coffee, and Simply•To•Go (Gooch Hall). There is a \$30 processing fee built into the cost of each of these Captain's Cash Meal Plan.

*Freshmen may select one of these Captain's Cash meal plans only if they have already met the minimum freshman meal plan requirement. This Captain's Cash meal plan would only be in addition to their original meal plan.

***Note:** Upperclassmen and commuters are allowed to purchase any meal plan at their discretion.

Welcome Guests

Invite a guest to dine with you!

GUEST MEAL PRICES ARE AS FOLLOWS:

	ADULT	CHILD (10 & Under)
BREAKFAST	\$6.69	\$3.75
LUNCH	\$7.49	\$4.75
DINNER	\$8.39	\$4.75
<i>WEEKEND:</i>		
BRUNCH	\$7.49	\$4.75
DINNER	\$8.39	\$4.75
*THEMED SUNDAY BRUNCH	\$9.99 Adult	\$4.75 (Child 10 & Under)

Want to Dine with us at the Skyhawk Café?

Try considering the selection in our dining hall. Our Executive Chef and trained team of culinarians prepare fresh food daily for numerous stations that provide our students with almost unlimited menu options.

•ENTRÉE STATION- offers great tasting, wholesome entrees, including vegetarian and vegan entrées, and a variety of vegetables and side dishes.

•PASTA TOSS STATION- features a variety of global pasta cuisines prepared right before your eyes.

•INTERNATIONAL STATION- is a specialty concept that features a variety of hot international entrées prepared just the way you like them

•SHOWCASE STATION- features daily entrées and limited time offerings to please any palette

•GRILL STATION- serves up fresh, sizzling burgers, chicken sandwiches, french fries, specialty sandwiches, vegetarian burgers and a garden full of toppings.

•DELI STATION- has a variety of meats, chicken or tuna salads, assorted breads, and a variety of toppings.

•PIZZA BAR- offers an array of pizza favorites such as pepperoni, cheese, veggie lover's, & bread sticks daily along with specialty pizzas all made with our zesty pizza sauce. You can also call Customer Service at 881-7770 to order a 1-Topping 16" Pizza for only \$6.00 and utilize your Captain's Cash for payment!

•SOUP 'N SALAD BAR- rivals any you may have seen at your favorite restaurant. It features fresh vegetables, cold salads, an assortment of salad dressings, and hot homemade soups.

•TASTECHANGER BAR- is among one of the favorites as the menu continually changes to offer a variety of delicious treats to satisfy all taste buds.

•DESSERT BAR- contains a vast array of delicious desserts. We offer anything from fresh baked cookies, dessert bars, and brownies to homemade cobblers, cakes, pies, a variety of ice cream novelty treats, and so much more.

•BEVERAGE STATION- includes 100% fruit juices, assortments of milk, freshly brewed coffee and tea, and an abundant selection of your favorite brands of soft drinks.

Meal Cards

Here at UTM Dining Services we believe that eating at one of our many locations should be as stress-free as possible. Therefore, we don't require you to carry a separate, easy to forget, card just for our dining services.

All the necessary information will be conveniently located on your Skyhawk ID card. This allows you to have the purchasing power equivalent to the meal plan selected without the burden or worry of carrying cash. You may use your Skyhawk ID Card at any of our dining locations on campus.



CAPTAIN'S CASH

The Skyhawk Dining Hall is open to serve you Monday through Thursday, 7:00am to 7:00pm, Friday, 7:00am to 6:00pm, and limited hours for Brunch and Dinner on the weekends. In addition to Carte Blanche, 15, 10, or 5 meals per week or 100, 75, 70, 50, or 25 Block Meals per semester you have allotted with your meal plan, you are welcome to utilize your Captain's Cash in the Dining Hall at anytime. Captain's Cash will cover the door price of any meal daily, and it can also be used to purchase additional take-out orders such as carry out 16" pizzas or specialty entrées on certain nights.

You may choose to utilize your Captain's Cash at any of our dining locations to include the retail brands inside the Food Court, such as Chick-Fil-A, Sandella's Flatbread Café, and Mein Bowl, featuring Authentic Asian Cuisine and Southern Tsunami Sushi. The Food Court is open seven days a week and offers various sizes of Chick-fil-A party trays and fresh Sushi platters. If you need Chick-fil-A or Sushi for a tailgate party or special event, contact the Food Court at 731-881-7768 for a full menu. All forms of payment, including Captain's Cash, are always accepted during the school year. *Chick-fil-A is closed on Sunday.

Your Captain's Cash is also handy for making purchases in JW's Market, which is UTM's convenience store located in the University Center. JW's Market offers groceries, beverages, snack items, candies, ice cream treats, ICEE's, toiletries, Simply•To•Go menu items and other miscellaneous items. You can also purchase a customized Fill My Fridge Pack anytime throughout the school year at JW's Market using your Captain's Cash.

You may also want to pick up something for breakfast or lunch, a drink or a snack at Simply•To•Go, our satellite operation located in Gooch Hall. Simply•To•Go offers a variety of gourmet sandwiches, salads, bakery items, vegetarian entrees, yogurt parfaits, vegetable cups, hot soups, and much more that are prepared fresh daily. There is also an assortment of chips, beverages, desserts, and freshly brewed Aspetto Coffee.

Last, you may need that fresh cup of Seattle's Best coffee or an espresso drink, along with a freshly baked pastry, at Captain's Coffee, located in the Paul Meek Library. Captain's Coffee also offers a variety of Island Oasis Smoothies and Power Blendz Drinks to please any palette. In addition, we offer Simply•To•Go menu items, beverages, and snacks for you to enjoy during those late night or Sunday afternoon study sessions.

After making a purchase in one of our many dining locations on campus, the amount will be deducted from your meal plan's "Captain's Cash."

Lost Your Meal Card

Lost or stolen Skyhawk ID Cards can be replaced. Should this happen to you, please contact our friendly customer service staff at 731-881-7770 or visit the customer service desk located in the Skyhawk Dining Hall. We will assist you in procuring a temporary meal card until a new Skyhawk ID can be made.